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7. **North East Trip** shall have no liability to the user for any interruption or delay in access to northeasttrip.in irrespective of the cause.
8. The Agreement will be governed by Indian law. The Indian courts will have exclusive jurisdiction over any disputes arising under this agreement.
9. **North East Trip** reserves the right to add to or change the terms of this Agreement.

## **Package Terms & Conditions**

### **Inclusions:**

- Vehicle Rent, Driver Allowance, Fuel and Parking
- Transportation on point to point basis as per itinerary
- 01 Jeep Safari and Elephant Safari
- 01 Car for transfers and sightseeing
- Breakfast

**Cost valid for Indian nationals only**

### **Exclusions:**

**(shall be borne by the client, which is directly payable on the spot)**

- Insurance
- GST
- Air Fare / Train Fare
- Personal Expenses such as Laundry, telephone Call, Tips, Mineral Water, Soft & Hard Drinks
- Additional sightseeing or extra usage of vehicle, other than mentioned in the itinerary
- Guide Charges
- Any extra meal
- Any cost arising due to natural calamities like, landslides, road blockage, political disturbances (strikes), etc. (to be borne by the client, which is directly payable on the spot)
- Any increase in taxes or fuel price, leading to increase in cost on surface transportation & land arrangement, which may come into effect prior to departure
- Insurance
- Anything which is not included in the inclusion.

### **Payment Policy:**

- 25% of the total amount to be paid for booking confirmation
- 50% of the total amount to be paid 60 days prior to the tour start date
- 75% of the total amount to be paid 30 days prior to the tour start date
- 100% of the total amount to be paid 7 days prior to the tour start date

In case the above payment timelines are not met, the booking will be auto released & will be treated as cancelled.

### **Cancellation Policy:**

- Amount paid as per the specified timelines will be non-refundable. However, in case of any partial cancellation, we will put our best possible effort to minimize the cancellation charges.
- For Airline booking 100% payment needs to be made in advance. Once tickets are issued the same will be subject to cancellation policy as per Airline plus any cancellation charges levied by the supplier.

## **Hotel Terms & Conditions**

- The rates quoted are based on your period of stay. Rates are subject to change as a result of changes in your arrival and/or departure dates. Rates quoted are in INR. Rate is for the number of adults reserved at point of booking only. Additional fees are applicable for each additional adult.
- A rate modifier will apply should you decide to stay in a higher room category than the one originally booked. All services not included in the offer package shall be charged separately.
- The maximum occupancy of guests per room is 02 Adults + 01 Child (12 years old or below).
- No extra charge for occupants below 4 years sharing the existing bed with parents.
- Extra bed for occupants above 4 years sharing the existing bed with parents.

- Extra bed charge will be applicable for occupants above 4 years sharing with extra bed with parents.
- In the event that a guest completes a booking based on a rate that has been incorrectly posted, NorthEastTrip.in reserves the right to correct the rate or cancel the reservation at its discretion, and will contact you directly in order to do so.
- This reservation is not transferable. No name change is allowed.
- You must be at least 18 years of age to check-in and register for a room. Normally, check-in time is from 12 PM onwards and check-out time is by 11 AM. A valid government issued identification is required at check-in.
- NorthEastTrip.in may revise, alter or delete any part of these General T&Cs of any promotion at any time without prior notice.

### **Vehicle Terms & Conditions**

- The booking rights rests only with NorthEastTrip.in
- Guests should carry a valid government issued identification proof.
- NorthEastTrip.in shall have the rights to amend the quoted price due to changes in fuel cost, transport rates, currency fluctuations, hotel rates, government taxes and its implications and effects in the entire gamut of the industry, thereby empowering the company to add on to the quoted price and charge the client accordingly, before the tour or during the tour.
- All baggage and personal effects are at all times and under all circumstances your responsibility. NorthEastTrip.in will not be responsible or liable in case of theft or robbery of the said items.
- Evacuation cost in case of emergency will be extra. Medical services will be on extra payment.
- Travel Insurance is not included in the cost provided.
- Any extra cost generated for natural calamities, war, civil disturbances, political strikes will have to be borne by the guest.
- Full payments have to be made before the Tour in advance. Payments should reach us at least 7 days in advance of the Tour date.
- Cost does not include the camera fees (video or still) to the National Parks.
- Rates are inclusive of all taxes and charges (Parking fees extra).
- Vehicle log sheet signed by the guest is a must while boarding and during departure.